ELEVATING HOPES

UNDP Turkey Syria Crisis and Resilience Response Programme
At UNDP, we are committed to respond to a changing development landscape and advocate for resilience opportunities.
As the UNDP Turkey Country Programme, we address complex challenges from a sustainable development perspective. We do so in line with the National Development priorities and Sustainable Development Goals (SDGs) and adhere to the commitments made under the New Way of Working.

Through the **UNDP Turkey Syria Crisis and Resilience Response Programme**, we coordinate and mobilize development resources, knowledge and experience. We work in close partnership with the Government of Turkey, national and local partners to deliver on strengthening resilience for the individuals (Syrians under Temporary Protection and host communities alike), communities and institutions most affected by the Syria crisis.

Recognizing the scale and regional dimensions of the Syrian refugee crisis, the Regional Refugee Response Plan (3RP) combines humanitarian and development resources to support the implementation of nationally-owned response plans for Egypt, Iraq, Jordan, Lebanon and Turkey. The 3RP supports the coordination and monitoring of the regional response as well as funding commitments. UNDP coordinates the 3RP with UNHCR-The UN Refugee Agency, regionally as well as at country level, including Turkey, in particular the resilience component of the response.

In Turkey, UNDP leads the livelihoods sector and is a core partner in the basic needs, protection and food security sectors.

Investing in existing national and local systems and strengthening key institutions in their capacities are key components of UNDP’s resilience response strategy to ensure they can adequately serve both host and refugee communities.

“Resilience is the ability to cope with and recover from shocks and sustain development gains. This includes strengthening the required capacities at all levels to be better able to resist shocks. A resilience-based development approach that complements the humanitarian response is more relevant than ever, including in Turkey, currently hosting the largest number of refugees in the world.”

CLAUDIO TOMASI
UNDP Turkey Country Director

**SUSTAINABLE DEVELOPMENT IN A TIME OF CHANGE**

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Turkey’s response has consistently stood out for its strong national ownership and leadership, with partners playing a support role to the Government of Turkey within the established national asylum framework; including access to national systems such as health, education, employment and social services.

The New York Declaration (NYD) for Refugees and Migrants (September 2016) calls for the development and application of a Comprehensive Refugee Response Framework (CRRF). The aim is to allow refugees to benefit from national services and integrate them into national and local development plans. This process aims to strengthen inclusion, ensure more predictable support in protracted refugee situations and to decrease refugee dependency on aid. This requires engagement of multiple actors, including Governments, refugees, Non-Governmental Organizations (NGOs), UN agencies as well as the private sector, international financial institutions and civil society (i.e. think tanks, academia and faith leaders). It also aligns with the pledge to “leave no one behind” in the 2030 Agenda for Sustainable Development.
STRENGTHENING RESILIENCE FOR INDIVIDUALS, COMMUNITIES AND INSTITUTIONS

UNDP's Syria Crisis Response and Resilience Programme started in 2014 and has been funded by several donors so far, such as the European Union Instrument for Stability, the EU Trust Fund for the Regional Response to the Syria Crisis (MADAD), the Government of Japan, KfW, the Government of Kuwait and the US Bureau of Population, Refugees and Migration (USBPRM). UNDP will continue to strengthen medium to longer term resilience and provide support to complement efforts to meet the immediate needs with new donors as well as local, national and international partners in 2018 and 2019.

There is a common recognition amongst partners that a resilience-based approach is becoming increasingly important in the response, noting that the impact on host communities, Syrians, national and local institutions has been growing up due to the protracted nature of the situation.

UNDP will continue to work with national and local Government counterparts to strengthen medium to longer term resilience and complement efforts to meet the immediate needs. UNDP is committed to support the Government of Turkey to address the challenges of the displacement through creating sustainable livelihood opportunities, strengthening municipalities and infrastructure, as well as fostering social cohesion among Syrians and host communities.

TRUSTED EXPERTISE

UNDP has over 50 years of experience leading the UN's development work, providing knowledge, practical expertise and a legacy of trust. Partnership has always been at the core of what we do.
WHERE DO WE WORK

- Municipal Capacity Enhancements
- Competency Development Activities and Trainings
- Social Cohesion Activities
- Improvement of Local Production Ecosystems and Infrastructures
- Refurbishment of Community Centers
- Refurbishment of Vocational Education Centers

Project Areas Overview

KİLİS
GAZIANTEP
KILIS
ŞANLIURFA
MARDİN
HATAY

Araban İslahiye Şahinbey Oğuzeli Nizip Yavuzeli Karkamış Şehitkamil Elbeyli Musabeyli Polateli (Merkez)
Siverek Hilvan Halfeti Viranşehir Ceylanpınar Harran Karaköprü Eyyübiye Haliliye Akçakale Suruç Birecik (Antakya)
İskenderun Defne Samandağ Dörtyol Payas Erzin Hassa Kırıkhan Belen Reyhanlı Kumlu Altınözü Yayladağı Arsuz

MARDİN
Artuklu Midyat Nusaybin Ömerli Yeşilli Savur Dargeçit Derik Kızıltepe Mazıdağı

ŞANLIURFA
Bozova Adana Mersin İzmir Manisa Bursa Konya Ankara
# UNDP Turkey Syria Crisis and Resilience Response Programme

## DONORS 2014-2017
- EU Instrument for Stability
- The Government of Japan
- KFW
- The Government of Kuwait
- USBPRM

## DONORS 2018-2019
- EU Regional Trust Fund (MADAD)
- The Government of Japan
- KFW
- The Government of Kuwait
- USBPRM

## IMPLEMENTING PARTNERS 2014-2017
- GAP RDA
- AFAD
- Gaziantep Metropolitan Municipality
- Şanlıurfa Metropolitan Municipality
- Kilis Metropolitan Municipality
- Hatay Metropolitan Municipality

## IMPLEMENTING PARTNERS 2018-2019
- Ministry of Development
- Ministry of National Education
- Ministry of Science, Industry and Technology
- Ministry of Environment and Urbanization
- İLBAK
- Turkish Employment Agency (İŞKUR)
- Gaziantep Metropolitan Municipality
- Şanlıurfa Metropolitan Municipality
- Kilis Metropolitan Municipality
- Hatay Metropolitan Municipality

## PARTNERS 2014-2017
- Harran University
- Antakya Chamber of Commerce and Industry
- Hatay Chamber of Shoemakers and Manufacturers
- Gaziantep Chamber of Industry
- Şanlıurfa Gap Agricultural Research Institute
- Şanlıurfa Chamber of Artisans and Craftsmen
- Re:Coded
- Kilis 7 December University

## PARTNERS 2018-2019
- Harran University
- Antakya Chamber of Commerce and Industry
- Turkish Red Cross Red Crescent
3 MAJOR PILLARS

The UNDP Syria Crisis Response and Resilience Programme focuses on three major areas of support:

1. Livelihoods, Employment and Local Economic Development
UNDP improves livelihoods and job opportunities through interventions addressing both the labour market supply and demand side.

In terms of labor supply side, UNDP’s support focuses on adult language skills training, vocational training, strengthening local capacities in terms of registration, counselling and job matching, including Turkish Employment Agency (İŞKUR). In terms of labor demand side, UNDP helps job creation through support to the establishment of Small and Medium Enterprises' (SME) Capability and Innovation Centers, the transformation of industrial zones, business development services and value chain development.

1,332 Host community members provided with vocational trainings.
2,241 Syrians completed Turkish language courses.
9,718 Syrians attended vocational training course in more than 20 different occupations, basic life skills trainings and Turkish language courses. 60% of participants are women.

2. Municipal Service Delivery, Including Waste Management
The large number of Syrians residing in Turkey is increasingly straining capacities of local municipalities to provide the required basic services for the Syrians in addition to the need of the host communities. UNDP helps strengthen the municipal services and infrastructure which stands among the most pressing need of the provinces in the Southeast Turkey.

UNDP Turkey helps strengthen the capacities of municipalities to respond to the increase in demand for public services, in particular with respect to solid waste, waste water and firefighting service. UNDP supports both infrastructure development, the procurement of required equipment and technical support for the management and future planning of waste infrastructure development. UNDP’s support in terms of municipal services focuses on Gaziantep, Şanlıurfa, Kilis and Hatay.

5,500 Syrians and host community members supported with trainings on recycling and environmental protection.
470,120 Syrians and host community members benefitted from strengthened municipal services.
179,783 tons of solid waste transfer facilitated per year.

3. Social Cohesion, Empowerment and Protection
UNDP’s response serves to both Syrians and host communities, noting the needs of both population groups and aiming to enhance peaceful coexistence. Yet competency development programs particularly for women and youth play key role in promoting social cohesion between Syrians and host communities.

UNDP provides support for Syrian women and women in host communities to enhance their social and economic empowerment and to enable them to engage actively within the community. UNDP’s language trainings for over 52,000 Syrians in 2018-2019 aims to contribute to enhance local social and economic integration. UNDP also supports Multi-Purpose Community Centers (ÇATOMs) and local organizations by providing equipment, technical assistance and counselling.

Among the trainees provided with vocational trainings and competency development programmes UNDP supports, 34% of them are young people and besides, 46% of them are women.
UNDP is grateful for all donor and partner contributions so far to its Syria Crisis Response and Resilience Programme. The Programme has significantly scaled up for continued support in 2018-2019.

**SUSTAINABLE LIVELIHOODS AND JOB CREATION**

In 2018-2019, UNDP will:
- Strengthen capacities of the Turkish Employment Agency (ISKUR) to deliver active labour market services targeting both Syrians and Turkish host community members.
- Establish and operationalize Small and Medium Enterprise (SME) Capability Centres and 2 Innovation Centres.
- Foster enterprise development and inclusive business initiatives to employ Syrians and host community members and to develop institutional capacity of Şanlıurfa Technopark in business development services.
- 2,100 Syrians and host community members will be placed in formal jobs.
- 1,000 Syrians and host community members will benefit from awareness raising and other types of business development and employment services, including innovation-driven entrepreneurship.
- 650 SMEs will benefit from business advisory services in the form of technical assistance and investment/equipment support.
- 250 new SMEs will be established focusing on innovation, set-up by Syrians and/or Syrian-Turkish joint ventures.
- 52,000 Syrians will be provided with adult language trainings to support their access to employment.
- 20 active enterprises will receive business development support services and developed their businesses.
- 10 enterprises will be supported through development of inclusive business models and/or to integrate in national and/or international supply chains.
- 20 new business initiatives/start-ups will be supported in project development and for applications to receive financial support/grants through existing mechanism.

Within the capacity and competency building of local institutions for better job creation,
- Service delivery strategy, sectoral focus, business model and service packages will be developed for Şanlıurfa Technopark and its institutional capacity/competency will be developed.
- Sustainable business support model and incubation-acceleration model will be established for the use of Şanlıurfa Technopark of Harran University.
MUNICIPAL SERVICE DELIVERY

UNDP will construct/facilitate/provide:
- Infrastructure development and technical support in 4 municipalities in Gaziantep, Hatay, Kilis and Şanlıurfa.
- 1 Mechanical Biological Treatment Facility in Gaziantep.
- Leachate management of sanitary landfill site and renovation of one existing facility in Kilis.
- 1 waste water treatment facility in Hassa.
- 3 waste transfer stations (i.e. one in Şanlıurfa, two in Hatay) to further address the most pressing needs in terms of municipal waste management infrastructure.
- Strengthened technical capacities to ensure sustainability of the investments through the establishment of 3 project management offices in Gaziantep, Şanlıurfa and Hatay.
- Improved access to municipal services for at least 300,000 Syrians and host community members.
- Increased capacities firefighting capacities through provision of equipment and technical support in Hatay and Şanlıurfa.
- Improved access to municipal services for 307,000 Syrians and host community members.
- Participatory waste management for community driven recycling leading to landfill diversion
- Incentives for collectives for recycling effort.
- The promotion of positive interaction of Syrians and local hosting members of the community centered on common purpose and benefit to strengthen social cohesion.

SOCIAL COHESION, EMPOWERMENT AND PROTECTION

UNDP will:
- Provide adult Turkish language trainings to 52,000 Syrians.
- Increase social cohesion by participatory waste management creating livelihoods options while bringing Syrians and host community members together over economic and environmental interests.
- Foster enterprise development and inclusive business initiatives to employ Syrians and host community members while strengthening social cohesion.
INVESTING IN STRENGTHENING Capacities
for Youth and women
shows Positive Impact

Business and Employment Forum in Gaziantep
The Forum was organized recognizing the key role of the private sector in Turkey in promoting access of Syrians and host community members to decent job opportunities, to facilitate public-private partnerships and to bring Syrian and Turkish companies and entrepreneurs together over common economic interests.

Gaziantep Chamber of Industry Vocational Training Center
The Gaziantep Chamber of Industry Vocational Training Center, with support from UNDP and in partnership with the Gaziantep Chamber of Industry, introduced a comprehensive approach through:

- 46 vocational trainings in different sectors such as industry, construction and occupational health. UNDP provided high tech equipment, comprehensive technical assistance and business plan development. The Centre has become a known and trusted location for Syrians and host community members to interact and learn together.

Şanlıurfa Android Coding Bootcamp
Android Coding Bootcamp brought together 28 Syrians and Turkish youth in Şanlıurfa to learn coding and build apps for 7 months. UNDP has invested in creative capacities of young women and men to help them obtain high in demand skills to help access jobs and income opportunities.

In partnership with Udacity, Re:Coded offered the Android Basics Nanodegree created by Google, for the young students to build creative and need-oriented applications and develop social and innovative competencies in universal world of coding.

Syrian and Local Youth Worked For Social Cohesion and Sustainable Development Goals
Syrian and local young people joined forces to develop projects on SDG workshops organized in Halfeti Youth Camp, Şanlıurfa, Southeast Turkey. The youth camps contributed to a better understanding amongst youth through social and cultural activities.

Gender Equality in Social Innovation Hackathon
The Social Innovation Hackathon brought together over 60 developers, designers, entrepreneurs, humanitarian activists and gender advocates including 28 Turkish and Syrian young developers from Şanlıurfa to develop high-tech solutions addressing gender equality.

The gender equality Hackathon has been the first of its kind in Turkey and contributed to the United Nations’ 16 Days of Activism to End Violence Against Women-UniTE global campaign.

4 Waste Transfer Stations
UNDP supports host communities that are most heavily impacted by the influx of refugees, to cope with the situation and improve infrastructure. UNDP delivered waste collecting and solid waste transfer vehicles to Şanlıurfa, Hatay and Kilis.

Over 500,000 Syrians living in six different temporary accommodation centers (TACs) benefitted from UNDP’s recycling trainings. Solid waste source segregation programmes in six TACs made sure that waste generated in the region is transferred and recycled effectively.
Vocational trainings in the field of agriculture and greenhousing enable women to earn an income and build life skills.

The kindergartens are of great importance for women to leave their kids while they attend vocational trainings and Turkish language courses.

Olive saplings are planted in Kilis to avoid extinct species.
Husham took part in the training programs on foreign trade, sales and marketing through UNDP’s supports. Fluent in Arabic, Turkish and English, Husham currently holds a representative position in a Turkish medical company, which provides health care services to both locals and Syrians. At the same time, Husham studies on an advanced medical degree at the University of Gaziantep.

“Turkey is my second home. These courses are very useful, not only in providing new knowledge, but also for psycho-social support through bringing a group of Syrians and Turkish community members together. It helps us to look forward to the future with hope.”

Zeina has participated vocational trainings provided by UNDP for Syrians as well as locals and made possible to learn Turkish to an extent to even professionally teach. She works as translator at the Gaziantep Metropolitan Municipality Art and Vocational Training Courses Center (GASMEK), another local institution UNDP supports either. Her work helps other Syrians to attend courses at GASMEK in 46 different fields.

“The vocational training courses led me to follow my lifelong dream of studying and helped me stand on my own feet, so that I can thrive and not merely survive. This is not a story of mine, but all of ours.”

HUSHAM BEYAZIT

ZEINA MAHLI
Our world faces many grave challenges. Widening conflicts and inequality, extreme weather and deadly intolerance, security threats. We have the tools and wealth to overcome these challenges. All we need is the will.

ACHIM STEINER
UNDP Administrator